

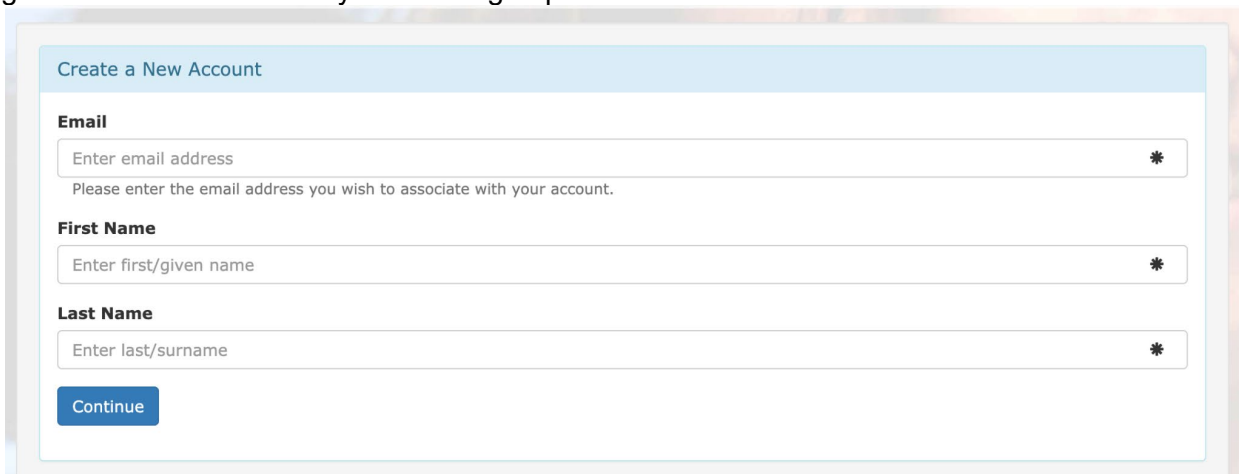
St. Vincent de Paul VolunteerMatters Quick Guide - Volunteer

Volunteer Experience

Volunteers interact with VolunteerMatters through the SVdP volunteer portal at <https://svdpaz.volunteermatters.org>. This guide walks through the volunteer experience end to end — from registration, through finding and signing up for opportunities, to managing assignments and hours.

Getting Started

Public / Guest – A new volunteer can register directly at <https://svdpaz.volunteermatters.org/register>, or by browsing the Project Catalog at <https://svdpaz.volunteermatters.org/project-catalog> and clicking “Register Now” on a need they'd like to sign up for.

A screenshot of the 'Create a New Account' registration form. The form has a light blue header with the text 'Create a New Account'. Below the header, there are three input fields: 'Email' with a placeholder 'Enter email address' and a required field asterisk, 'First Name' with a placeholder 'Enter first/given name' and a required field asterisk, and 'Last Name' with a placeholder 'Enter last/surname' and a required field asterisk. Below the input fields is a blue 'Continue' button. A small note below the email field says 'Please enter the email address you wish to associate with your account.'

Registered User – Once registered, a volunteer logs in at <https://svdpaz.volunteermatters.org/login> with the username and password created during registration. The login screen also includes links to recover a forgotten username or password, and to register if the visitor hasn't yet created an account.

The screenshot shows a login page for 'THE SOCIETY OF ST. VINCENT DE PAUL'. At the top is the organization's logo and name. Below this is the text 'The Society of St. Vincent de Paul'. The main heading is 'SIGN IN TO CONTINUE.'. There are two input fields: 'Enter username' and 'Password'. Below these is a checkbox labeled 'Keep Me Logged In'. To the right of the checkbox are two links: 'Forgot your username?' and 'Forgot your password?'. Below these links is a blue 'Login' button. At the bottom, there is a link 'Need an account?' followed by a 'Register Now' button. The 'Forgot your username?' and 'Forgot your password?' links are highlighted with a green border in the original image.

**THE SOCIETY OF
ST. VINCENT DE PAUL**

The Society of St. Vincent de Paul

SIGN IN TO CONTINUE.

Enter username

Password

☐ Keep Me Logged In

[Forgot your username?](#)
[Forgot your password?](#)

Login

Need an account?

[Register Now](#)

Volunteer Dashboard

After logging in, volunteers land on the Volunteer Dashboard — the “home” page of the portal, always accessible from the Home link in the left-hand navigation. From here, volunteers can:

- Navigate the site (My Profile, Project Catalog, Login/Logout)
- View announcements posted by SVdP administrators
- See "My Assignments" — a list of current shifts, positions, tasks, and items, with a Submit Hours option for eligible positions
- Submit Volunteer Feedback for completed assignments
- Search the Project Catalog for new opportunities
- Check if your employer offers volunteering incentives

If a volunteer is within an hour of a shift that requires check-in, a check-in prompt also appears at the top of the dashboard. We ask that all volunteers check in for shifts at the kiosk on-site instead of from the mobile app or mobile web browser.

Menu

- Home
- My Profile
- Project Catalog
- Logout

Volunteer Dashboard

Announcements

reset

My Assignments

**Project:** Family Evening Meal Program
Position: Intern
When: Jun 01, 2026

**Project:** Administration
Position: Administrative Assistant - Human Resources
When: Jun 11, 2026

Submit Hours

**Project:** Family Evening Meal Program
Shift: Dishwasher
When: Jul 24, 2026 3:30 PM

Volunteer Feedback

**Project:** Family Evening Meal Program
Shift: Dream Center Kids Program
When: Jul 07, 2026 3:30 PM

Provide Feedback

 Your employer may offer incentives for volunteering!

More Info

Search for Volunteer Opportunities



Keyword Search

Branches

Select all that apply...

Opportunities On or After

YYYY-MM-DD

Opportunities Before

YYYY-MM-DD

Age Guidelines

Select all that apply...

Areas of Focus

Select all that apply...

Days and times

Select all that apply...

Good for groups

Select all that apply...

Impact Areas

Select all that apply...

My Profile

The My Profile page (<https://svdpaz.volunteermatters.org/volunteer/my-profile>) lets volunteers manage their own information:

- My Profile Image – upload a profile photo
- My Information – view and edit personal contact details
- My Volunteer Totals – view volunteer history, including projects, needs, and hours
- My Assignments and Volunteer Feedback – same as the dashboard
- My Credentials – view credentials on file and their status
- Site Access – manage login information

My Profile

Test, Sophia



My Profile

History

Preferences

My Information

Edit

User Information

Name

Test, Sophia

Email

VERIFIED

sophia+68262@volunteermatters.com

Preferences

Birth Date

1990-10-10

Mobile

UNVERIFIED

(203) 444-4444

A mobile phone number must be verified in order to receive communication via text message.

Verify Mobile

Home Address

Emergency Contact Name

Test Test

Emergency Contact Telephone

(203) 444-4444

Emergency Contact Relationship

Volunteering

Languages

Skills

Interests

Availability

Edit

My Volunteer Totals

2

PROJECTS

3

ASSIGNMENTS

3

HOURS

My Volunteer History

My Assignments

Project: Family Evening Meal Program

Position: Intern

When: Jun 01, 2026

Project: Administration

Position: Administrative Assistant - Human Resources

When: Jun 11, 2026

Submit Hours

Project: Family Evening Meal Program

Shift: Dishwasher

When: Jul 24, 2026 3:30 PM

Volunteer Feedback

Project: Family Evening Meal Program

Shift: Dream Center Kids Program

When: Jul 07, 2026 3:30 PM

Provide Feedback

My Credentials

Release and Waiver of Liability Form

Status: Approved

Start: 2026-06-08

Expiration: 2027-06-08

Dress Code

Status: Approved

Start: 2026-06-08

Expiration: 2027-04-01

Site Access

Username

Account Recovery Email

Change Username

Change Password

Finding and Signing Up for Opportunities

Project Catalog – the catalog (<https://svdpaz.volunteermatters.org/project-catalog>) lists every published project with current or future needs. Volunteers can narrow results by branch, date range, or project tag. Each project card shows its name, image, summary, tags, and a link to the full project page.

Volunteer Project Catalog



Catalog View Calendar View



Search

Project Keyword Search

Search for projects with any of these keywords

Branches

Select all that apply...

Branch Location Addresses

Opportunities On or After

YYYY-MM-DD

Opportunities Before

2027-07-16

Age Guidelines

Select all that apply...

Areas of Focus

Select all that apply...

Days and times

Select all that apply...

Good for groups

Select all that apply...

Impact Areas

Select all that apply...

Intended Beneficiaries

Select all that apply...

Location

Select all that apply...

Program

Select all that apply...

Search

Administration



Main Campus

Put your office skills to use.

Volunteers in administration use their skills to assist various departments that support the mission of St. Vincent de Paul – especially the Volunteer Services Office.

Administration 16+ Phoenix - Main Campus Weekdays Community

How you can help:

Contribute Items (1) Hold a Position (3)

Learn More

Family Evening Meal Program



Main Campus

Serve meals to families in need.

SVdP's Family Dining Room is a thriving place where families experiencing financial and food insecurity can come for a hot, nutritious meal and a supportive community.

Teen Leadership 14+ Dining Rooms Dream Center Great for Teens 9+ with Adult Children & Youth Hunger Good for groups Family Evening Meal Phoenix - Main Campus Education & Literacy Weeknights Seniors

How you can help:

Work a Shift (963) Hold a Position (1)

Learn More

Meal Service - Mesa



Mesa

Serve meals to those in need.

Bellies and hearts are filled across the Valley through our dining rooms where thousands of nourishing, hot meals are served along with a loving community and space where all are welcomed as part of the family.

Hunger Mesa Weekends 14+ with Adult 16+ Dining Rooms Good for groups Weekdays

Project Page – selecting a project opens its detail page, showing the address (if configured) and all of its needs grouped by type: Shifts (a specific role worked during a set date and time window), Positions (a longer-term, staff-like commitment such as a committee chair or program coordinator), Tasks (work completed on the volunteer's own schedule by a due date), and Items (donations or supplies a volunteer commits to bringing by a due date).

Family Evening Meal Program



Main Campus

Serve meals to families in need.

SVDp's Family Dining Room is a thriving place where families experiencing financial and food insecurity can come for a hot, nutritious meal and a supportive community.

2120 South 3rd Drive
Phoenix, Arizona 85003
United States

Community Partners

Next Phase Enterprises

Goals

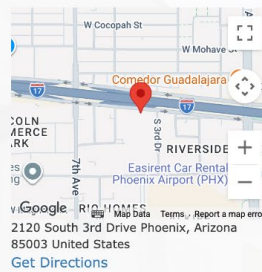
Bellies and hearts are filled through our Family Dining Room where hundreds of nourishing, hot meals accompany our hospitality every day.

Focused on removing educational barriers and bolstering academic support for students from low-income and disadvantaged families, the Dream Center is our answer to after-school tutoring to keep up with grade-level performance, but also to provide an enriching educational opportunity that creates life-long learners who aspire to rise from humble beginnings.

Ready to sign up? Scroll down.

Contact Details

Family Evening Meal Program - Dream Center



How You Can Help

[Catalog View](#) [Calendar View](#)

Work a Shift

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July 2026

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29

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31

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4

5

6

7

8

clear

Show

10

entries

Search:

Date

Day

Time

Role

Need

2026-07-16

Thu

7:00AM - 9:00AM

Meal Server - Residents

4

Volunteer

2026-07-16

Thu

11:00AM - 1:00PM

Meal Server - Residents

4

Volunteer

2026-07-16

Thu

3:30PM - 6:30PM

Dishwasher

4

Volunteer

2026-07-16

Thu

3:30PM - 6:30PM

Dream Center Kids Program

10

Volunteer

2026-07-16

Thu

3:30PM - 6:30PM

Meal Server - Families

20

Volunteer

Hold a Position (1)

Show 10 entries				Search:
Position	Dates	Need		
Intern	Jun 01, 2026 - Aug 31, 2026	3	Assigned	
Showing 1 to 1 of 1 entries				
Previous 1 Next				

Need Page – each need lists its details (date/time, minimum age, open slots) and any required credentials. A logged-out volunteer sees all credentials required for the need; a logged-in volunteer sees only the ones they still need, along with an Apply button.

New volunteers who sign up for a need are taken to the registration form, then automatically logged in and prompted to complete any required credentials (for example, a liability waiver, background check, or certification). Once credentials are submitted, the volunteer is signed up automatically — unless a required credential is marked “Strict,” in which case sign-up completes only after an administrator approves or exempts that credential.

Volunteer Sign-Up!



🕒 Work a Shift

Thrift Store Volunteer

Store volunteers help with unloading and sorting donated items, organizing merchandise, testing electronics, greeting customers, cleaning, setting window and floor displays, and providing excellent customer service. Minimum age is 9 with accompanying adult volunteer and 16 on own.

Shift

8:00 AM - 12:00 PM. Tuesday, Jul 21, 2026

Minimum Age

9

How Many?

We need 12.

Required Credentials

You must apply for the following credentials before signing up for this need.

Approved Volunteer - Thrift Stores and Food Bank

Apply Now

Cancel

📁 Thrift Store - Greenway

Greenway Hope Chest

Sort and stock items in our thrift stores.

Project Page

Our Thrift Stores located around the Valley provide the community with repurposed items at an affordable cost, support our programs, and provide those we serve with essential items such as clothing and household items.

4857 East Greenway Road
Scottsdale, Arizona 85254
United States

Goals

The St. Vincent de Paul thrift stores provide the community with an opportunity to purchase gently used, sometimes new, items at an affordable price - helping about 150,000 customers each year! Profits generated from the stores support our programs, such as our four charity dining rooms, helping us fulfill our mission. Our thrift stores are a great place to upcycle and give belongings a new life, promoting sustainability for items that otherwise might be thrown away. Our thrift store volunteers provide needed support to our thrift store sales associates by sorting donations, testing and pricing items, stocking shelves, and organizing the stores.

Ready to volunteer? Scroll down.

Contact Details

Store Manager: Corey Christensen
Assistant Store Manager: Stephanie Abril

Scheduling and shift availability: Volunteer Engagement, volunteer@svdpaz.org, (602)261-6886

NOTE: Volunteers should [verify their mobile phone number](#) and set their notification preferences from My Profile so they don't miss shift reminders or announcements.